



TERMS AND CONDITIONS

This is a quotation on the goods named, subject to the conditions noted below:

1. Prices FOB LUXTECH Factory. Shipping charges will be billed separately. Customer has the option to use their own courier or shipping account.
2. Returns only accepted if DOA or product fails within 5 year warranty period. See LUXTECH 5-YEAR WARRANTY documentation for warranty details.
3. Production lead time is lead time from purchase order confirmation to ship date.
4. Release orders from Blanket orders reduce lead times to 2.5 weeks following establishment. Establishment of new Blanket order requires time equal to first production lead time.
5. Blanket orders carry a six (6) month duration unless otherwise stated. Blanket expiration dates to be determined upon order confirmation. Luxtech will ship the remaining balance on blanket orders upon expiration or a monthly storage fee of 1.5% will apply.
6. Customer is responsible for UL listing charges, unless otherwise stated.
7. Orders must release quantities greater than or equal to the quantities specified for corresponding price to be valid, unless otherwise stated. Release quantities from blanket orders must be equal or greater than MOQ for each SKU ordered.
8. Quantity quoted is the minimum order quantity unless otherwise stated.
9. Packaging material priced for bubble wrap. Additional packaging available upon request.
10. All pricing subject to change following expiration of quotation.
11. All technical specifications carry $\pm 10\%$ tolerance.
12. Quote may be subject to tariffs and surcharge fees.
13. All purchases are Non-Cancellable, Non-Returnable (NCNR) and cannot be cancelled, returned, or refunded unless otherwise specified.
14. For custom product orders, Luxtech reserves the right to ship and invoice +/- 5% of the ordered quantity to account for manufacturing tolerances and production efficiency.